Consumer Preference for Handcrafted Soaps Made from Fruit Waste Products in North Cotabato, Philippines

Jovelyn L. Bantilan
Southern Christian College
Midsayap, Cotabato Philippines

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Introduction

• Calamansi is a major agricultural item in the Philippines
• The Bureau of Agriculture and Statistics (BAS, 2013) recorded a 21% drop in calamansi price due to smaller fruit sizes
• Wasted crops have detrimental impacts on local economies in a region of the Philippines
• Entrepreneurship using the production of added value products can also be a viable livelihood alternative.
• Addressing the problem of fruit and vegetable waste
• Soap production microbusiness is interested in producing soap out of tomato and calamansi
• Knowledge of consumers’ preferences for soap can assist in developing the domestic market of value-added soap in the Philippines
**OBJECTIVES**

The goal of this study is to provide valuable market information for soap producers that will also add to the body of research on marketability of upgraded vegetable and fruit waste products.

The main objectives are:

1. Define attributes and levels of hand-crafted soap products, with a focus on calamansi and tomato soaps;

2. Use Conjoint Choice Experiment (CCE) to determine consumer preferences for each of the attributes;

3. Calculate Willingness-to-Pay for calamansi and tomato soaps products;

4. Present findings to local soap makers and stakeholders.
Step 1
- Determine the attributes and levels of handcrafted soap
- These attributes and levels were determined by focus group discussion, literature review, and local market information

Step 2
- Designing the choice profile questions and survey questionnaire
- Using Sawtooth Inc. SSI Web to design the survey questionnaire. Surveys contain three sections: introduction, the choice profile questions, and socio-demographic questions

Step 3
- Administer the survey and collect data in the study area
- The 250 respondents were asked face-to-face to complete the surveys in six different locations in North Cotabato, Philippines last November 19-20th, 2014.

Step 4
- Analyze data by using Sawtooth Latent Class software based on Latent Class Analysis (LCA)
- The probability for individual $n$ in class $m$ choosing product profile $i$, $P(i)$, is measured using two types of characteristics: (1) product attributes and (2) individual socio-demographic factors. An example of the preference model is below, where $(A, B, C, D, E, F, G, H)$ represents the attributes. $P(i|C) = f(P_{in}, T_{in}, F_{in}, S_{in}, B_{in})$
## Example of Survey Card

If these were your only options for soap, which would you choose?

<table>
<thead>
<tr>
<th>Attributes</th>
<th>Option 1</th>
<th>Option 2</th>
<th>Option 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Calamansi</td>
<td>Regular (Nothing Added)</td>
<td>Tomato</td>
</tr>
<tr>
<td>Form</td>
<td>Oil Based (Not Clear)</td>
<td>Oil Based (Not Clear)</td>
<td>Glycerin (Clear)</td>
</tr>
<tr>
<td>Brand</td>
<td>International</td>
<td>Local Artisan</td>
<td>National</td>
</tr>
<tr>
<td>Size</td>
<td>1 Large Bar (120g)</td>
<td>1 Large Bar (120g)</td>
<td>3 Small Bars (40g Each)</td>
</tr>
<tr>
<td>Price</td>
<td>80 PHP</td>
<td>65 PHP</td>
<td>100 PHP</td>
</tr>
</tbody>
</table>
## Socio-Demographic of the Survey Respondents

<table>
<thead>
<tr>
<th>Description</th>
<th>Respondents (over 18)</th>
<th>North Cotabato Province population 2010</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Gender</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Female</td>
<td>55.2%</td>
<td>48.5%</td>
</tr>
<tr>
<td>Male</td>
<td>44.8%</td>
<td>51.5%</td>
</tr>
<tr>
<td><strong>Marital Status</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Married</td>
<td>59.2%</td>
<td>48.8%</td>
</tr>
<tr>
<td>Single</td>
<td>39.2%</td>
<td>43.1%</td>
</tr>
<tr>
<td>Others</td>
<td>1.6%</td>
<td>8.1%</td>
</tr>
<tr>
<td><strong>Age</strong>*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18-24</td>
<td>24.4%</td>
<td>17.4%</td>
</tr>
<tr>
<td>25-39</td>
<td>41.6%</td>
<td>39.7%</td>
</tr>
<tr>
<td>40-59</td>
<td>26.8%</td>
<td>32.2%</td>
</tr>
<tr>
<td>60 and over</td>
<td>7.2%</td>
<td>10.7%</td>
</tr>
</tbody>
</table>

*Percentage estimated by controlling for the exclusion of the under-18 age group to allow comparison to 100% of the sample
Results

Size Seeking Cluster
24.10%
Want Lower Price
Prefer: Calamansi Soap
One Large Bar
Do Not Prefer: Tomato Soap
Regular Soap

Brand Seeking Cluster
6.90%
Want Lower Price
Prefer: Tomato Soap
International Brand
Do Not Prefer: Calamansi Soap
Regular Soap
National Brand
Local Artisan Brand

Price Sensitive Cluster
12.70%
Want Lower Price
Prefer: Oil Based Soap
One Large Bar
Do Not Prefer: Glycerin Soap
International Brand
Three Small Bars

Type Seeking Cluster
56.30%
Want Lower Price
Prefer: Calamansi Soap
Regular Soap
Do Not Prefer: Tomato Soap
# Willingness-to-Pay for Handcrafted Soaps

<table>
<thead>
<tr>
<th></th>
<th>Price Sensitive Cluster</th>
<th>Type Seeking Cluster</th>
<th>Size Seeking Cluster</th>
</tr>
</thead>
<tbody>
<tr>
<td>Class Sizes</td>
<td>12.7%</td>
<td>56.3%</td>
<td>24.1%</td>
</tr>
<tr>
<td><strong>Type</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Calamansi over Tomato</em></td>
<td></td>
<td>23.10 Php</td>
<td>66.00 Php</td>
</tr>
<tr>
<td><em>Calamansi over Regular</em></td>
<td></td>
<td>14.60 Php</td>
<td>50.60 Php</td>
</tr>
<tr>
<td><strong>Form</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Oil based over Glycerin</em></td>
<td></td>
<td>2.22 Php</td>
<td></td>
</tr>
<tr>
<td><strong>Size</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>1 Large Bar (120g) over 3 Small Bars (40g Each)</em></td>
<td>3.00 Php</td>
<td></td>
<td>9.00 Php</td>
</tr>
</tbody>
</table>
The four class model revealed four distinct clusters; brand seeking, price sensitive, type seeking, and size seeking.

These clusters can be utilized by soap producers in revealing which population to focus specific attributes on.

For handcrafted soap producers interested in utilizing agricultural waste for added value products, it is recommended to look into using calamansi for soap. Tomato soap is not considered a preferred product at this moment.
Thank you!

Any Questions?
Jovelyn L. Bantilan
Southern Christian College
Midsayap, Cotabato Philippines
jovbantilan@gmail.com